

CASE STUDY

e-Xpert
Wellington

Web development specialist e-Xpert was launched in 2000. The company designs, builds and hosts websites and software applications.

Managing director Evan Bayly said that initially the company's websites were hosted in the United States.

"We did that because it was cheaper than hosting them here," said Evan. "But the problem was that when they wanted to upgrade their servers they did it at 2am their time but that was 2pm our time so it impacted on our clients.

"Our problems were slow response and costs. We first went to nzwireless three years ago and they offered a quicker response and were extremely cost effective. Since then, our businesses have grown together.

"nzwireless is our upstream provider. They are also our ISP and provide us with all of our Internet feeds including the business and at home. This allows us to work remotely at high speed.

"The level of support is superb. In future we plan to co-locate our servers in the nzwireless facilities to ensure an even faster pipe that benefits our clients and provides greater reliability.

"This will also ensure less chance of anything going wrong as there will be no third parties involved.

"Ultimately we will drop our current Telco provider and have nzwireless provide us with our phones as well.

"One of the greatest benefits in using nzwireless has been that we have not been charged for traffic and this has kept costs down for our clients as we have passed this onto them.

"We also have a very good business relationship with them. If any issues do arise then we just call nzwireless and they sort it out straight away. It's a very friendly service and they are always calm even under pressure.

"The nzwireless team are just totally committed to their work. We never fail to be impressed by that. They are all passionate about what they do and about providing a great service."

Contact nzwireless at 0800 699473, email better@nzwireless.co.nz or visit www.nzwireless.co.nz

What they say



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**Evan Bayly,
Managing Director
e-Xpert.**